#### Community Services Report - Table of contents

1. Service Provider Key Points Update 2. Community Engagement by Service Providers

3. Community Services Budget

4. Community Services Grant Funding update 5. Community Events & Engagements 6. Community
Services Events and
Engagements

7. Community
Services Staff
Movements and
Vacancies

8. Community Services Priorities

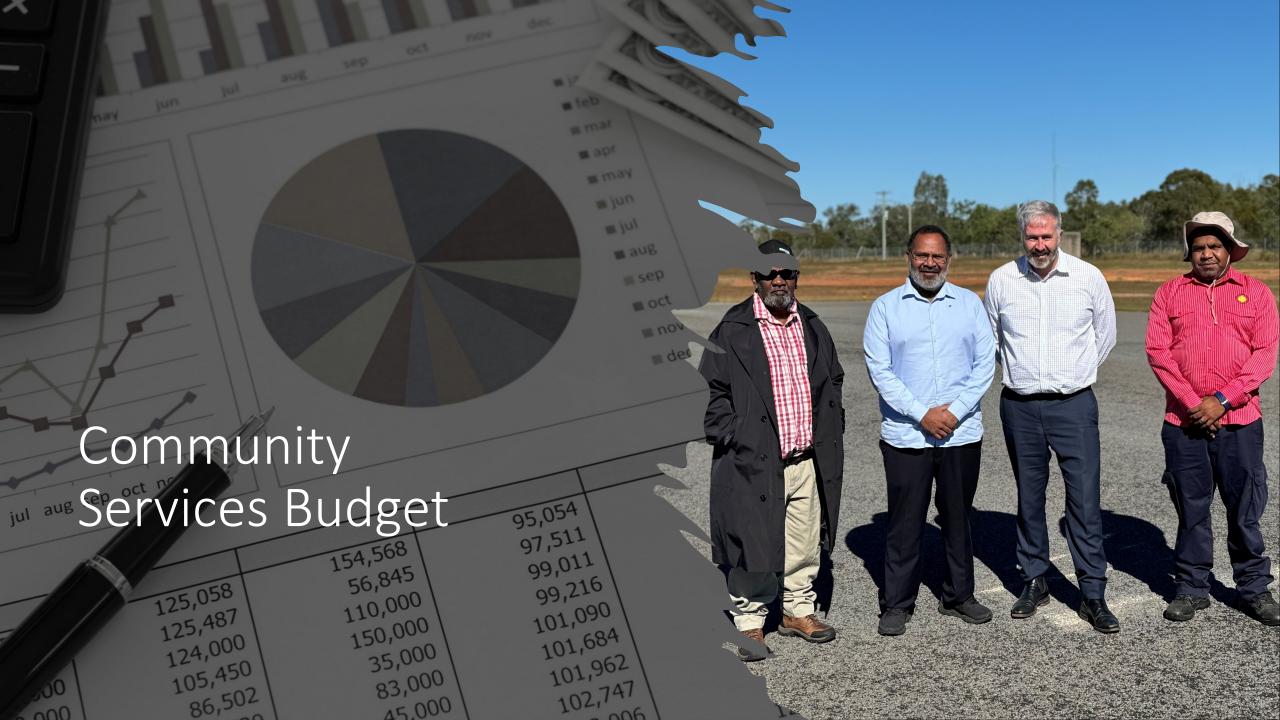


### Service Provider -Key Points for May:

- 1. Clear Guidelines and Expectations: Establish comprehensive guidelines outlining the expectations for service providers when visiting Woorabinda to collaborate with Council. Include details on the services they provide, reporting requirements, and expected outcomes.
- 2. Pre-Visit Briefing: Aiming to Conduct a pre-visit briefing session for service providers to familiarize them with the community's culture, needs, and any specific protocols they need to follow during their visit. For example, a welcome video to view before visiting or while visiting.
- 3. Accountability Mechanisms: Establish accountability mechanisms to ensure that service providers adhere to the agreed-upon guidelines and deliver quality services. This could involve periodic reviews of their performance, addressing any discrepancies or concerns raised, and implementing consequences for non-compliance or substandard performance.
- **4. Continuous Improvement**: Encourage a culture of continuous improvement by soliciting feedback from both service providers and community members, identifying areas for enhancement, and implementing changes to optimize the delivery of services over time.

#### Community Engagements by Service Providers – May 2024

	Service Provider	Lead Person	Related Program or Grant	Service to the Community
1	Queensland Government	Dr Chris Sara	Government Champion	Initial meet with new council
2	Federal Government	Senator Anthony Chisolm	Airport upgrade	Funding support and photo opportunity
3	Dep of Sport and Tourism	Jack White	Community Gym	Meet and Greet
4	Depart of Education	Unknown	Community Education Program	Consultation and capturing community voice
5	Dept of Tourism, Innovation and Sport	Jack White	Deadly Active Sport and Rec	Meet and Greet with CS Coordinator
6	Greening Australia	Hayley Young	Ranger Program	Request for support for Funding
7	Doug Harris	CQU	Unsure	Community Consultation
8	Synergy Consulting	Men	Woorabinda Community Garden	Planting, mowing and seeding, gardening



COMMUNITY SERVICES MANAGER									
Plant - Woorabinda Arts Car	-	-	-	-	76,000	-	Active		Vehicle requirements being reviewed. Fully funded by BHP grant.
Buildings - Woorabinda Arts Gallery Improvements	-	-	-	-	112,500	-	Active		Scope of works being reviewed.
Buildings - Gymnasium Security System	-	-	-	-	10,000		Active	30-Jun-24	Sourcing quotes & pending internet connectivity.
Gym Equipment Purchase	-	109,862	-	109,862	-	109,862	COMPLETE		
Pool Upgrade - Creation of Small Waterpark, Increase Shade	-	-	-	-	80,000	-	Active	30-Oct-24	Seeking funding for water park and repairs to the wading pool. Work to be completed over pool shutdown period.
IKC Fence	-	-	-	-	35,000	-			Gambling Fund grant application being finalised.
		109,862	-	109,862	313,500	109,862			

# 76,000 BHP 112,500 BHP 110,000 DASRP

### Budgeting

Community
Services
Grant Funding
Update – May



Grant Provider	Amount	Purpose	Date & Length	
QLD Indigenous Land and Sea Ranger Program	TBC	To Fund the Woorabinda Ranger Program	May -12 Months	
WASC Community Grant Program	Varied from \$500- \$10,000	To support local organisations and or groups in Woorabinda	April - 12 months	
Bike Riding Encouragement grant	Around \$20,000	Boost Participation in Sport and activities	2024 - One off	
Health & Wellbeing QLD Govt	\$75,000	To increase physical activities in community	May – One Off	

# Community Service Events & Engagements

- Community Engagement to discuss NAIDOC 2024
- First 5 Forever community stall
- Baralaba Coal engagement to discuss a local community committee
- Rangers collecting and distributing firewood for the Elders and community



#### Community Gym Update

- New equipment ordered for bench press and quat press, based on community feedback
- Current Membership base is 51
- Extended hours to include more weekend operations based on community feedback.
   Now open half day Saturday and Sunday
- Open later at night to 7pm to account for communities wishes.
- Yoonthalla is now using the Gym to conduct clinic sessions with Elders and NDIS clients.







#### IKC Update

- Participation with Wadja Wadja High School/Port Curtis Coral Coast/IKC Canoe Building Program at WWHS.
- Australia Library Information Association Conference Adelaide 5-10 May.
- IKC Community Engagement Stall membership, programs, community & cultural information.
- WASC NAIDOC Meeting.
- Beryl Tiers started work with IKC.
- Ongoing Arts & Crafts activities.
- Restructuring of IKC books, access areas, program times.



### Ranger Program Update

- Sourcing firewood for community Elders
- Ranger Coordinator and Ranger Aliyah attended Female Indigenous Ranger conference in Cairns to further their leadership development and network.
- Updating the bird life for Winter
- Moving forward with advertising for a new ranger position
- Community Garden maintenance



# Staff Movements & Vacancies for APRIL

#### **Movements**

- Roger Leisha is no longer Acting in the role of Senior Ranger and will transition back to the Ranger position.
- Interview date confirmed for Community Justice Co-Ordinator position
- Vacancy Rate within Community Services

#### **Vacancies**

- Community Justice Co-Ordinator
- Community Justice Officer
- Woorabinda Ranger

## Community Services Continuous Improvement Priority Areas

2024/5 Budget allocation

Community Justice Centre

Community Safety
Plan

Filling Vacancies

Building relationships with our team and community