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| Item No.     | 11.6  |  |
| REPORT TITLE | <b>Community Services Report March 2024</b> |   |
| AUTHOR       | <b>Community Services</b> (Daniel Caldwell) |   |
| ATTACHMENTS  | PowerPoint Presentation attached            |   |

**PURPOSE OF REPORT:**

The purpose of this report is to provide information in relation to the status of programs managed by the Community Services Manager.

**OFFICER'S RECOMMENDATION:**

That the Community Services Report be received and that those matters not covered by resolution be noted



# Community Services Report

## Table of contents

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1. Service Provider Update

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2. Community Services Budget

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3. Community Services Grant Funding update

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4. Community Events & Engagements

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5. Community Services Staff Movements

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6. Community Services Key Priority Areas

# Service Provider - Key Points for April:

- The CS team have been **Improving** measures to better identify which service providers are in Woorabinda, when and for what purpose.
- Conducted an initial assessment to begin identifying the quality and relevance of listed service providers, ensuring they align with the specific **needs** of the community, Local, State and Or Federal government.
- Building strategic partnerships with local businesses, organizations, and community members to receive **feedback** regarding what services are required and what the user experience is like.
- Service Providers have been reminded that it is best practice to provide an **Engagement Plan** prior to their visit and provide any communications materials to be circulated within the community.

# 8 Community Engagements by Service Providers – APRIL

|   | Service Provider   | Lead Person     | Related Program or Grant    | Service to the Community                |
|---|--|-----------------|-----------------------------|---|
| 1 | Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts | Robert Cedar    | One Stop Shop               | Facilitated the One Stop Shop event     |
| 2 | Services Australia   | Donna Sciberras | Centrelink Agent            | Centrelink advice and guidance          |
| 3 | Basic Rights QLD   | Jack Margaritis | None                        | Free community legal advice             |
| 4 | Blue Card Australia  | Jessica Simpson | Blue Card                   | Case management for Blue Card           |
| 5 | Australian Electoral Commission  | Andrew Osedo    | No Program                  | Increasing Voting Participation         |
| 6 | Greening Australia   | Hayley Young    | Ranger Program              | Training for Rangers                    |
| 7 | The Neilly Group Engineers   | John Drysdale   | Ranger Program              | Gully and Erosion Training for Rangers  |
| 8 | Synergy Consulting   | Men             | Woorabinda Community Garden | Planting, mowing and seeding, gardening |

■ Fee for Service    
 ■ Income    
  Neutral

# Community Services Budget



|         |         |         |
|---------|---------|---------|
| 125,058 | 154,568 | 95,054  |
| 125,487 | 56,845  | 97,511  |
| 124,000 | 110,000 | 99,011  |
| 105,450 | 150,000 | 99,216  |
| 86,502  | 35,000  | 101,090 |
|         | 83,000  | 101,684 |
|         | 45,000  | 101,962 |
|         |         | 102,747 |
|         |         | 2,006   |

# Budgeting

- Adhered to transparent and accountable financial management practices across all portfolio areas, allocating resources accordingly to prioritize critical sectors such as Safety of Staff & Community. This has included the allocation of First Aid and Protective equipment for community Services staff and facilities.
- Making my way through the different funding agreements and the Community Services budget. I will share more information on budget when I have access.
- Ensured that budget allocations are aligned with community priorities and directed towards initiatives that contribute to the overall development and well-being of Woorabinda residents within each portfolio area.

An aerial photograph of a dry, arid landscape. The ground is a mix of light brown and orange-brown soil, with scattered green and grey trees. A small cluster of vehicles, including a white van and a dark car, is parked on a dirt area in the lower-left quadrant. The text "Community Services Grant Funding Update - APRIL" is overlaid in white, centered in the upper half of the image.

Community Services  
Grant Funding Update -  
APRIL

| <b>Grant Provider</b>                             | <b>Amount</b>              | <b>Link to CS's</b>   | <b>Date &amp; Length</b> |
|---|----------------------------|---|--------------------------|
| <b>QLD Indigenous Land and Sea Ranger Program</b> | TBC                        | To Fund the Woorabinda Ranger Program                       | May -12 Months           |
| <b>WASC Community Grant Program</b>               | Varied from \$500-\$10,000 | To support local organisations and or groups in Woorabinda  | April - 12 months        |
| <b>Play our Way Program</b>                       | Up to 2million             | Support Female Participation in Sport recreation activities | 2024 - One off           |
| <b>Get Ready QLD Funding</b>                      | \$10,000                   | Support Disaster Management and community Safety Plan       | May - 12 Months          |





# Community Service Events & Engagements

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- One Stop Shop 16-18<sup>th</sup> April
- Seeking recommendation from community as to how we can have social events. BBQ's, Cook up's, live music, arts and crafts, sports and activities etc..

# Staff Movements & Vacancies for APRIL

## ***Movements***

- Local Aboriginal Person, Samantha Adams, promoted to Community Services Coordinator
- Local Aboriginal Person, Kayla Walker, has commenced as the Admin & Communications Officer within C.S Division under the Give It A GO (GIAG) Scheme
- Local Aboriginal person, Roger Leisha, has formally been Acting in the role of Senior Ranger
- Local Aboriginal Person, Beryl Tiers, has commenced as the Library Assistant at the IKC/Library under the GIAG Scheme
- Local Aboriginal Person, , has commenced as casual Gym assistant at the Gym under the GIAG Scheme
- The PCYC Sergeant, Leigh Oakley has announced he will be leaving on the 20<sup>th</sup> of April

## ***Vacancies***

- Community Justice Co-Ordinator
- Community Justice Officer
- Woorabinda Ranger



**15**

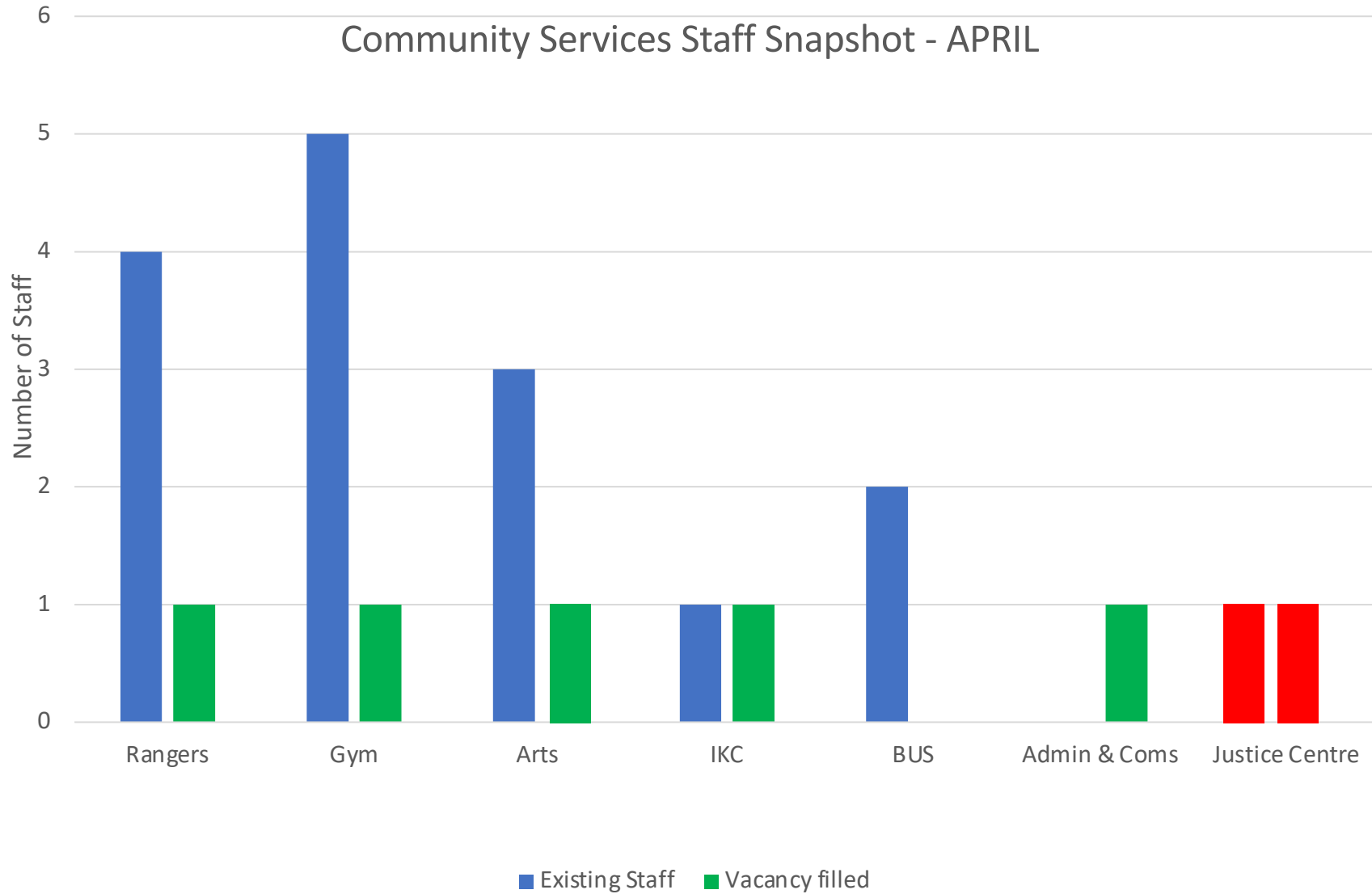
Existing Staff

**5**

vacancies  
filled in April

**2**

Positions  
remain  
vacant in  
April



# 'Give it A Go' Scheme

The Give it A Go Scheme implemented by the CEO of Woorabinda Aboriginal Shire Council is a unique initiative designed to provide new staff members with an opportunity to trial a vacant position for a period of three months.

Here's how it typically works

**Trial Period:** During the initial three-month period, new staff members are given the chance a specific vacant position within the council. This trial period allows individuals to gain hands-on experience and a deeper understanding of the role's requirements and expectations.

**Formal Application:** Following the trial period, if the new staff member wishes to continue in the position, they can formally apply for the role through the council's standard application process. This allows individuals to demonstrate their capabilities and commitment to the role based on their experiences during the trial period.

**Evaluation:** At the end of the three-month trial period, both the new staff member and the council evaluate the individual's performance and suitability for the position. This evaluation may include feedback from supervisors, colleagues, and the participant themselves.

**Exploration and Learning:** Throughout the trial period, participants can explore the various aspects of the position, interact with team members, and familiarize themselves with the organizational culture and values of the Woorabinda Aboriginal Shire Council.

**Decision Making:** The council then assesses the applications received and decides regarding the permanent appointment to the position. Factors such as performance during the trial period, qualifications, skills, and fit within the organization are typically taken into consideration during the decision-making process.

**Opportunities for Growth:** Regardless of the outcome, participation in the Give it A Go Scheme provides valuable learning opportunities for new staff members. It allows them to explore potential career paths within the council, gain valuable experience, and develop their skills in a supportive environment.

Overall, the Give it A Go Scheme offers a flexible and inclusive approach to recruitment, allowing individuals to test their suitability for a position before making a long-term commitment, while also providing the council with an opportunity to assess the candidate's fit within the organization.

# Community Services Continuous Improvement Priority Areas

2024/5 Budget  
allocation

Community Justice  
Centre

Community Safety  
Plan

Filling CS Vacancies

Building  
relationships with  
our team and  
community